

Service Order

Billing Address: Purchase Order: 9526147 Albany, NY 12211 Albany County Nursing Home 100 Heritage Lane

Account #:

Customer:

Email: Phone: Primary Contact: andy.lucarelli@albanycountyny.gov Andy Lucarelli

> Phone: Email:

Existing MRC: **Business Case:**

60 months \$3,019.84

Change, Renewal

Term: Order Type:

Billing Contact:

Andy Lucarelli

andy.lucarelli@albanycountyny.gov

Requested Service Date: Order Date: Opportunity ID: 12/30/2022 12/07/2022

Email: Account Executive: rdaggett@firstlight.net Rob Daggett

Sales Engineer: Claus Leitmann

Email: Technical Contact: andy.lucarelli@albanycountyny.gov Andy Lucarelli

Phone:

\$0.00	\$3,020.30	Service Address Total:	Service A					
\$0.00	\$1,552.30	Group Total:						
\$0.00	\$598.50		\$0.00	\$19.95	30	SIPT20ULD	SIP Trunk (20+ Per concurrent talk path) - Unlimited (includes CallerID)	SIP Trunks
\$0.00	\$916.30		\$0.00	\$26.95	34	FVAULD	FiberVoice - Unlimited Local & LD (48 States)	POTS Line
\$0.00	\$37.50		\$0.00	\$2.50	15	DID10	DID - Qty 10	Direct Inward Dial (DID)
								Standard Voice
\$0.00	\$1,468.00	Group Total:						
\$0.00	\$17.00		\$0.00	\$17.00	ב	STATIC05	Static IP Block - Quantity 5 (/29)	IP Addresses - IP Justification Form Not Required
\$0.00	\$975.00		\$0.00	\$975.00	Þ	EPL1000	1G EPL	EPL
\$0.00	\$476.00		\$0.00	\$476.00	1	INT100	100M x 100M Internet	Dedicated Internet Access
								Core Network Services
Total Non- Recurring Charge	Total Monthly Recurring Charge	Rate	Non-Recurring Charge	Monthly Recurring Charge	QTY	Product Code	Product	Group
							Yes	Less Than 10% Interstate?
							Ethernet: 1000BASE-T (RJ45)	A Address Handoff Type
							Existing DMARC	A Address Extend DMARC Text
							No	A Address Extend DMARC
							112 State St, Albany, NY 12207, US	A Address
							Ethernet: 1000BASE-T (RJ45)	Z Address Handoff Type
							Existing DMARC	Z Address Extend DMARC Text
							No	Z Address Extend DMARC
							Ethernet (EPL)	Service Type
							Not Applicable	Service Profile
							Single Path - Single Entrance	Protection
							Business Class	Class of Service
-							No	Burstable
							SERVICE ADDRESS: 780 Albany Shaker Rd, Albany, NY 12211, US On Net, FLB000803	SERVICE ADDRESS: 780 Albany Shaker I

NOTES NYS Contract Terms and Conditions shall apply. Services remain as is, no changes other than MRC.

THIS ORDER IS GOVERNED BY FIRSTLIGHT'S STANDARD TERMS AND CONDITIONS POSTED AT www.firstlight.net/terms-conditions. By signing this Order, Customer certifies that Customer has read and agrees to abide by Firstlight's standard terms and conditions, and E911 acknowledgement. Customer acknowledges terms and conditions, and E911 acknowledgement. In the event that Customer and FirstLight or its affiliates* have an existing Master form of contract for the type of service ordered, that master form of contract shall supersede FirstLight's standard terms and conditions. Unless otherwise specifically identified, the prices included

Service Order Total Monthly Recurring Charge: \$3,020.30

Service Order Total Non-Recurring Charge: \$0.00

Albany, NY 12207 41 State St, Floor 10 www.firstlight.net

Phone: 800-461-4863 Fax: 518-598-0935 Page 1 of 2

are exclusive of any taxes, surcharges, and other applicable fees which, whether specified or not, may be revised at any time. Taxes, surcharges, and other fees may include but are not limited to federal, state, and local taxes, surcharges and fees, Universal Service Fund charges and network surcharges. The list of current rates and charges can be found at https://www.firstlight.net/CPM to learn more or to inform FirstLight of your desire to opt-out. * Affiliates including, but not limited to: Oxford Networks, BayRing Communications, Sovernet, ION, Finger Lakes Technologies Group, 186 Communications, Maine Fiber Company, Inc., FirstLight Construction, LLC, TruePath Technologies, PrimeLink and Best Web. FirstLight may also utilize the assets in Pennsylvania acquired from the Keystone Initiative for Network Based Education and Research. ("KINBER").

confidentiality or integrity of such Personal Information, Firstlight shall (1) promptly notify Customer of such unauthorized access; and (2) use good faith efforts to cooperate with Customer as reasonable necessary to facility compliance with any Applicable Laws regarding access of Personal Information. FIRSTLIGHT SHALL HAVE NO LIABILITY FOR UNAUTHORIZED ACCESS TO OR UNAUTHORIZED ACQUISITION OF PERSONAL INFORMATION, IF CUSTOMER HAS FAILED TO ENCRYPT THE PERSONAL INFORMATION, WHETHER AT REST OR IN TRANSIT. Security Incidents. Subject to First light's obligation under Applicable Laws, in the event First light knows or reasonably believes that there has been unauthorized access to Personal Information in the possession or control of First light that compromises the security,

CUSTOMER AGREEMENT: By signing below, the signatory represents and warrants authority to execute this Service Order on behalf of Customer	Service Order on behalf of Customer and Customer's acceptance of this Service Order as a legally binding contract.
Albany County Nursing Home	FirstLight Fiber, Inc
Signature:	Signature:
Title:	Title:
Date:	Date: