
MARK McCUMBER

Albany, NY 12205 ♦ (518) 423-5503 ♦ wmison57@aol.com

SKILLS

- Project Organization
- Public Speaking
- Training Programs
- Strategic Planning
- Relationship Building
- Clear and Effective Communications

WORK HISTORY

Air Traffic Manager, LaGuardia ATCT (LGA), 08/2017 to 12/31/2020

Federal Aviation Administration – Queens, NY

Relationship Building. I repaired and then strengthened the relationships between the FAA and the airport users. Strong relationships were built with the NY/NJ Airport Authority and also with station managers of the airport's leading carriers. These relationships allowed a major construction project to progress successfully.

Collaboration Facilitator (CF): Selected to be a member of a national collaboration team. As a Collaboration Facilitator, I traveled around the country teaching FAA and NATCA leaders the importance of *Collaboration* and *Communication* skills.

Air Traffic Manager, Albany ATCT (ALB), 04/2003 to 08/2017

Federal Aviation Administration – Latham, NY

Business Acumen: Efficiently managed and safeguarded resources such as overtime, purchases, travel, and equipment within the budget allocations identified by organizational objectives ensuring internal controls meet agency standards.

Air Traffic Eastern Regional Office - 10/1999 to 04/2003

Airspace Branch Manager (520) / Program Coordinator (520) / Quality Control Specialist (505)

Federal Aviation Administration – Jamaica, NY

Managed the Eastern Region Airspace branch. Oversight of the NY/NJ/PHL airspace redesign project, OE/AAA program, and other important projects for the Air Traffic division. (911 situation room, East Coast Aviation Forum, AAL Flight 587 accident response team.) Project Lead - East Coast Flip Flop procedure.. This project required coordination with all of the different LOBs in the FAA as well as air traffic facilities along the east coast. The successful completion of this project substantially increased the safety and efficiency of the NAS.

Air Traffic Control Specialist, Philadelphia ATCT (PHL), 12/1990 to 10/1999

Federal Aviation Administration – Philadelphia, PA

The safe, orderly, and expeditious movement of Air traffic.

Quality through Partnership (QTP) Coordinator. (1995-1998). Facilitated meetings between Air Traffic Managers, FACREPs, and Partnership teams. This allowed facilities to work through difficulties and challenges to improve the work environment.

Air Traffic Control Specialist, Northeast Philadelphia ATCT (PNE), 12/1988 to 12/1990

Federal Aviation Administration – Philadelphia, NY

The safe, orderly, and, expeditious movement of Air Traffic (VFR Tower)

Air Traffic Control Specialist Trainee, Albany ATCT (ALB), 11/1986 to 11/1988

Federal Aviation Administration – Latham, NY

The safe, orderly, and expeditious movement of Air traffic.

United States NAVY - Air Traffic Control Specialist, 08/1980 to 08/1985

US Navy – Patuxent River Naval Air Station, MD

EDUCATION

Embry Riddle Aeronautical University - World Wide Campus

While in the Navy and stationed at Patuxent River Naval Air Station, I attended Embry-Riddle Aeronautical University's World-Wide Campus.

REFERENCES

<u>Name</u>	<u>Title</u>	<u>Phone</u>	<u>E-mail</u>
Robert K. Jones	General Manager/ Boston	603-594-5501	robert.k.jones@faa.gov
David Siewert	ATM, JFK ATCT	718-751-8935	david.siewert@faa.gov
Suzanne Gould	Program Lead/Collaboration	202-617-4980	suzanne.gould@faa.gov