



City of Cohoes

Treasurer's Office

City Hall
97 Mohawk Street
Cohoes, New York 12047

Jim Bouchard
Treasurer

Phone: (518) 233-2111
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December 7, 2021

Anthony DiLella
Property Manager
Albany County Division of Finance
112 State Street Room 600
Albany, NY 12207

Re: Notice to Residential and Small Business Water Customers

The City of Cohoes included the attached letter with our December water/sewer bills. The bills were mailed to residents on November 23, 2021.

If you have any questions, please contact me using the above contact information.

Sincerely,

A handwritten signature in black ink, appearing to read "Jim Bouchard", written over a large, stylized "J" and "B".

Jim Bouchard,
Treasurer
City of Cohoes
jbouchard@ci.cohoes.ny.us

Enclosures

City of Cohoes

NOTICE TO RESIDENTIAL AND SMALL BUSINESS WATER CUSTOMERS

Moratorium on Water Service Termination, Moratorium on Water Relevy, and Opportunity for Deferred Payment Agreements

On May 11, 2021 Governor Cuomo signed into law amendments to the Public Service Law that prevent municipalities and public utilities from terminating water service provided to residents and small businesses for non-payment during the COVID-19 state of emergency. Additionally, the amendments prevent municipalities from relevyng previously accrued water charges on or after May 11, 2021 until the end of the COVID-19 state of emergency. The state disaster emergency expired on June 24, 2021.

All water suppliers must notify residential and small business customers of the protections afforded under the law.

Please be advised that service termination and relevyng past due water charges is prohibited for an additional 180 days after June 24 2021, for those residential and small business customers who have experienced a change in financial circumstances due to the COVID-19 state of emergency.

If you are a resident or small business that has experienced a change in financial circumstances due to the COVID-19 state of emergency and would like to request relief from service termination and relevyng until December 22, 2021, you must contact Jim Bouchard - Treasurer at 518-233-2111 no later than January 31, 2022.

Please be further advised that the law does not eliminate a customer's obligation to pay accrued charges. However, customers who have experienced a change in financial circumstances due to the COVID-19 state of emergency must be provided with the opportunity to enter into a deferred payment agreement without the imposition of deposits, late fees, or penalties.

If you are a residential or small business customer who has experienced such a change in financial circumstances and wish to enter into a deferred payment agreement to address any outstanding or accrued payments, you must contact Jim Bouchard – Treasurer at 518-233-2111 no later than January 31, 2021. Additional information and supporting documentation from customers seeking to enter into a deferred payment agreement may be required.

Customers that do not request protection from service termination, or relevyng, or do not enter into a deferred payment agreement, will be subject to the enforcement and lien provisions authorized by State and local law upon the expiration of the Public Service Law's protections.

Please direct all other questions and concerns to Jim Bouchard at jbouchard@ci.cohoes.ny.us.