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August 9, 2024

Albany County
112 State Street
Room 500
Albany, New York 12207-2023

RE: Sole Source Procurement

To Whom It May Concern:

Please accept this letter as confirmation that Tyler Technologies, Inc. is the sole developer, provider, and implementer of the Tyler Enterprise Permitting & Licensing – Environmental Health software, Civic Services software and Tyler Payments software. Additionally, Tyler is the only party authorized to support, and update or modify the software.

Please let me know if you have any questions.

Regards,

A handwritten signature in cursive script that reads "Tina Mize".

Tina Mize
Group General Counsel







Albany County, NY Sole Source Procurement 080924

Final Audit Report

2024-08-09

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