

COUNTY OF ALBANY

RECOVERY SUPPORT APP

2025-085

ADDENDUM # 3

June 27, 2025

The following Addendum No. 3 consisting of two (2) pages (including this cover page) is hereby issued on the 25th day of June 2025, in connection with the Request for Proposal number 2025-085 as requested by the Albany County Department of Mental Health.

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The following information is provided as a result of a question(s) posed by vendor(s):

ITEM #1: In the RFP, under 8.3 it describes the criteria weighting. The second item states “Design and Layout.” Is this the design and layout of the recovery support app or of the RFP response? Can you specify?

RESPONSE # 1: Design and Layout refers to the app itself and will be based on the screen shots provided (these won’t be included in the 7-page limit). The evaluation will focus on: Is the app user friendly? Is it easy to navigate? Does the layout make sense?, etc.

ITEM #2: Also, can you add any details related to the fifth item, “Tech Support Plan”?

RESPONSE #2: No, the Mandatory Disclosures are excluded from the page count. The Tech Support Plan should describe how the proposer will work with the county and the community providers to set up the app, invite clients to download it, onboard users, answer questions from the providers and app users, and respond to issues raised by users (broken links, pages not opening, etc.). This section should also discuss how, why and how often the app is expected to be updated.

End of Addendum #3