



County of Albany

Harold L. Joyce
Albany County Office
Building
112 State Street - Albany,
NY 12207

Legislation Text

File #: TMP-6127, **Version:** 1

REQUEST FOR LEGISLATIVE ACTION

Description (e.g., Contract Authorization for Information Services):

Contract Authorization for Cloud Migration of County's Enterprise Resource Planning System and Purchase of Additional Human Resource Modules

Date: 11/15/2024
Department: Division of Information Services
Attending Meeting: Patrick Alderson
Submitted By: Patrick Alderson
Title: Chief Information Officer
Phone: 518-447-7200

Purpose of Request: Contract Authorization Enter text.

CONTRACT TERMS/CONDITIONS:

Party Names and Addresses:

Tyler Technologies
One Tyler Drive
Yarmouth, ME 04096

Term: (Start/end date or duration) 1/1/2025-12/31/2027
Amount/Raise Schedule/Fee: \$2,225,764.00 (\$681,468 in Y1, \$772,148 in Y2, \$772,148 in Y3)

BUDGET INFORMATION:

Is there a Fiscal Impact: Yes No
Anticipated in Budget: Yes No
Spreadsheet attached: Yes No

Source of Funding - (Percentages)

Federal: 14.7% County: 85.3%
State: Enter text. Local: Enter text.

County Budget Accounts:

Revenue Account and Line: CM41514C.04089Z.ARP23; CM41509C.04089Z.ARP23;
CM41501C.04089Z.ARP23; CM41305C.04089Z.ARP24
Revenue Amount: \$326,877 (Year 1)
Appropriation Account and Line: CM91514C.44046Z.ARP23; CM91509C.22050Z.ARP23;
CM91509C.44046Z.ARP23; CM91501C.22050Z.ARP23; CM91305C.44046Z.ARP24; A91680.44021.10000

Appropriation Amount: Total of \$681,468 in Y1 (\$100,000; \$8,000; \$12,000; \$33,500; \$173,377; \$354,591)

ADDITIONAL INFORMATION:

Mandated Program/Service: Yes No
If Mandated, Cite Authority: Enter text.
Request for Bids / Proposals:
 Competitive Bidding Exempt: Yes No
 # of Response(s): Enter text.
 # of MWBE: Enter text.
 # of Veteran Business: Enter text.
Bond Resolution No.: Enter text.
Apprenticeship Program Yes No

Previous requests for Identical or Similar Action:

Resolution/Law Number and Date: Resolution 24-364 (6/10/2024); Resolution 23-667 (12/18/23); Resolution 23-668 (12/18/23); Resolution 23-670 (12/18/23); Resolution 24-637 (10/15/2024)

DESCRIPTION OF REQUEST: (state briefly why legislative action is requested)

As the coordinator for Albany County's Enterprise Resource Planning (ERP) Management Committee, the Division of Information Services is requesting authorization to enter into a contract with Tyler Technologies for the migration of our ERP application to the cloud. This is a three-year contract (1/1/2025-12/31/2027), for a total of \$2,225,764.00 (\$681,468 in Y1, \$772,148 in Y2, and \$772,148 in Y3). This project is being funded by a combination of American Rescue Plan Act (15%) and County funds (85%). A combination of ARPA grants awarded to the Department of Human Resources (Resolutions 23-667 and 23-668), Department of Audit & Control (Resolution 23-670), and the Division of Information Services (Resolution 24-637) make up the federally funded portion of this project.

The migration will improve application accessibility and scalability, reduce maintenance needs, enhance security, and ensure greater resiliency in disaster recovery. This project positions Albany County to have better integration options with other cloud services and applications, which can streamline Department's workflows and business processes (e.g., making it easier for residents to pay delinquent tax bills or apply for permits, or for employees to access their records). Additionally, this project will enhance existing functionalities by adding employee self service capabilities, adding recruiting modules, and adding content management functionality which will improve data classification, as well as financial and employee document management. After this project is implemented, Albany County will be more resilient to business interruptions and will have added applications to Human Resource's portfolio which will create internal efficiencies and improve employee satisfaction with onboarding processes.