AGREEMENT FOR

EISEP and/or Title XX AND

EISEP CONSUMER DIRECTED PERSONAL ASSISTANCE PROGRAM BY AND BETWEEN

ALBANY COUNTY DEPARTMENT OF SOCIAL SERVICES AND

ACCENT HEALTH CARE

PURSUANT TO RESOLUTION NO. 69, ADOPTED 2/11/2019

This is an Agreement, made by and between the County of Albany (hereinafter referred to as the "County"), a municipal corporation, acting by and through the Albany County Department of Social Services (hereinafter referred to as the "Department"), having its principal office at Albany County Office Building, 112 State Street, Albany, New York 12207 and Accent Care Health located at 820 5th Avenue Troy, New York 12182 (hereinafter referred to as the "Provider").

WITNESSETH:

WHEREAS, the County is authorized to provide Expanded In-Home Services for the Elderly (EISEP) for eligible adults, sixty years of age and over, in accordance with Parts 6651 and 6654 of Title 9 of the Official Compilation of Codes, Rules and Regulations of the State of New York (9 NYCRR Parts 6651 and 6654); and

WHEREAS, the County is authorized to administer such care, treatment and services, including homemaker services as described in Title XX of the United States Social Security Act, which are deemed necessary to restore persons unable to maintain themselves to a condition of self-support, pursuant to Title 7 of Article 5 (Sections 250-259) of the New York State Social Services Law and state regulations at 18 NYCRR Part 460; and

WHEREAS, the Provider is appropriately certified and is able to provide the aforementioned services under the EISEP and Title XX homemaker services and/or EISEP Consumer Direct Program; and

WHEREAS, the County has accepted the offer of the Provider to provide services in accordance with 9 NYCRR Part 6654 of the EISEP regulations to enable EISEP recipients (hereinafter referred to as the "Consumer") to utilize EISEP services.

NOW THEREFORE, the parties hereto do mutually covenant and agree as follows:

ARTICLE I. SCOPE OF SERVICES

At the County's request, the Provider shall provide EISEP services to individuals with the aim of maintaining said persons' health and safety in his or her home according to a plan of care developed by the County based upon an assessment of the consumer's needs and the appropriateness and cost effectiveness of services.

The Provider has been designated to provide: (only one checked)
Exhibit 1- only- EISEP and Title XX services
☐ Exhibit 2 –only EISEP Consumer Directed Program (CDPAP)
☐ Both Exhibit 1 and 2, EISEP, Title XX and the Consumer Directed Program

If approved as an EISEP Consumer Directed Provider, the Provider will act as fiscal intermediary and paymaster of record for home aides delivering in-home personal care services to eligible recipients electing to utilize the consumer directed program. Services are to be provided as more particularly defined in Exhibit 2 of this agreement, attached hereto and made a part hereof.

The Provider shall be responsible for the Scope of Services specific to each program contained herein as Exhibit 1 and/or 2.

ARTICLE II. GENERAL PROVISIONS

- 1. **Providers as Independent Contractors** The Social Services District and the Provider agree that the Provider is an independent Contractor and is not in any way to be deemed an employee of the Social Services District. The Provider agrees that it will, at all times, indemnify and hold the Social Services District, the New York State Office for the Aging (NYSOFA), and The State of New York and their officers or employees harmless and free and clear of any and all liability arising from any act of omission or commission by the Provider, its officers or employees with respect to this Agreement and any of the terms thereof. It is further understood and agreed that no agent, servant, or employee of the Provider shall, at any time, or under any circumstances, be deemed to be an agent, servant, or employee of the Social Services District, or the New York State Office for the Aging, or the State of New York. Notwithstanding the foregoing, the Provider shall be required to defend, indemnify, and hold harmless the Social Services District, the New York State Office for the Aging, or the State of New York for any losses resulting solely from the provider's negligence.
- 2. **Authorization and Request for Personal Care Services.** The County shall be responsible for establishing the standards, policies and procedures for determining the eligibility of persons for whom the above services will be provided. The Provider shall furnish such services in accordance with applicable requirements of law and shall cooperate with the County as may be required, so that the County and the New York State Office for the Aging (NYSOFA) will be able to fulfill their functions and responsibilities.
- 3. **Provision of Personal Care Services**. The Provider will comply with all applicable laws, statutes, rules and regulations governing the terms and conditions of the Agreement including, but not limited to, 9 NYCRR Part 6654 of the EISEP regulations and Title XX regulations. The Provider shall complete the service in a timely manner and protect the interests and rights of the County to the fullest extent reasonably possible.

The Provider will be fully responsible for the provision of all equipment and services for Provider's staff necessary for the performance of the requirements of this Agreement.

As part of this Agreement, the Provider agrees to comply in all respects with the provisions of this Agreement and any schedules and exhibits attached hereto and made a part hereof.

4. **Local Law No.1 for 2002** - As part of this Agreement, prior to contracting with Albany County, the Provider will comply with those provisions of Local Law No. 1 for 2002, as well as the Procedures created as a result thereof, which require the background screening of those home care services provided by a home care services agency; this provision involving home care services is not superseded by 10 NYCRR 400.23, 763.13, 766.11 and 18 NYCRR 505.14, which excludes those employees licensed pursuant to Title 8 of the Education Law. A copy of said Law and Procedures are a part of this Agreement and attached hereto as Exhibit 3.

- Under consumer directed in-home services, the consumer or the consumer representative must be informed by the case manager or fiscal intermediary as designated by the area agency of the option(s) to require a prospective in-home services worker to complete a criminal history check (screen in-home workers and job applicants for previous history of client abuse or criminal conviction for a felony relevant to their duties).
- Any breach of this Local Law or implementing procedures by the Provider, its agents or representatives, may be cause for immediate termination of this Agreement. The County agrees to notify the Provider immediately upon knowledge of said breach and to provide pertinent information regarding the non-complying occurrence. The County will suspend payments and seek reimbursement of any prior payments, which were based on the services provided by the non-complying agent or representative of the Provider. The County agrees to give the Provider a period of up to five (5) days, upon receipt of the above information, to remedy the breach to the County's satisfaction.
- 5. **Performance Standards** The Provider shall provide services which assure the health and safety of the client and assist the client to live as independently as possible. To assure the quality of the service, the following shall apply:
 - a. The Provider shall commence services as expeditiously as possible upon receipt of an oral or written authorization from the Social Services District. If notice to commence services is received on a Friday, Saturday, Sunday, or Official State Holiday, the said hour period shall begin to run on the next business day following such Friday, Saturday, Sunday or State Holiday.
 - b. The Provider shall establish and maintain procedures in order to ensure uninterrupted service in accordance with service authorizations, including the following:
 - 1. The Provider shall establish and maintain a 24 hour per day, seven day per week system for emergency replacement of personal care aides.
 - 2. The Provider shall establish and submit to the Social Services District for review and approval a holiday coverage plan for the provision of services.
 - 3. Providers who are certified in accordance with Part 760 of 10 NYCRR or licensed in accordance with Part 765 of 10 NYCRR shall share with the Social Services District their plan for emergency and disaster preparedness prepared in accordance with Section 763.8 of 10 NYCRR and Section 766.5 of 10 NYCRR. Those agencies which are not required to be certified or licensed and are providing services exclusively under 18 NYCRR shall establish and submit to the Social Services District for its prior approval a plan for maintaining services in the event of an emergency, including snowstorms and power failures.
 - 4. The Provider shall promptly notify the client and the Social Services District when the Provider is unable to provide continuing services in accordance with service authorization. The Provider shall make such emergency arrangements as shall be necessary to ensure that the safety of the client is not endangered by the inability of the Provider to provide the authorized services.

- c. The Provider shall notify the Social Services District when personal care services appear to be no longer appropriate. The Provider shall, in no event terminate services to a client without the prior approval of the Social Services District.
- d. The Provider shall notify in writing all their employees that the personal care aides cannot cash checks, do banking or pay bills for the client without special written permission from the Social Services District. If such permission is granted, all such transactions shall be documented in writing.
- e. The personal care aide shall not directly or indirectly solicit any gift or accept any gift, whether in the form of money, services, loans, time off, telephone usage, travel or any other form.
- 6. **Administrative Supervision** The Provider agrees to perform administrative supervision activities to assure that personal care services are provided as authorized by the case management agency. To assure that services are provided according to the level, amount, frequency and duration authorized, the provider agrees to:
 - a. Notify the case management agency within 24 hours of the initial referral whether the agency accepts or rejects an assigned case. If the provider accepts the client, the provider agency must notify the case management agency of the arrangements made to provide personal care services. If the provider rejects the client, the provider agrees to notify the case management agency of the reason for rejecting the referral.
 - b. Assign a personal care aide(s) to the client which can meet his/her needs. In making such a determination, the Provider agrees to take the following into consideration:
 - 1. the skills needed by the patient;
 - 2. the patient's cultural background, primary language, personal characteristics and geographic location; and
 - 3. the ability of the personal care aide to communicate with the patient or on the patient's behalf;
 - 4. Promptly provide a replacement when the assigned personal care aide:
 - 5. is unavailable:
 - 6. does not work effectively with the patient or care givers or provides personal care services inappropriately or unsafely; or
 - 7. is not performing to the satisfaction of the client.
 - d. Promptly notify the case management agency when the provider is unable to maintain coverage including cases requiring service at night, weekends and holidays, or when there are questions regarding the adequacy of the authorized personal care services.
 - e. Participate in, or arrange for, the orientation of persons providing personal care services to the employment policies and procedures of the agency;
 - f. Evaluate, at a minimum annually, the overall job performance of persons providing personal care services;
 - g. Check time cards for required documentation and maintain scheduling records and any other records necessary to fulfill required administrative activities.

ARTICLE III. CONFIDENTIALITY REQUIREMENTS

The Provider shall observe all applicable Federal and State requirements relating to confidentiality of records and information, and shall not allow the examination of records or disclose information, except as may be necessary by the County to assure that the purpose of the Agreement will be effectuated, and also to otherwise comply with the County's requirements and obligations under law. Further, to the extent it may be applicable, the Provider herein agrees to abide by the terms and conditions of Appendix "A" attached hereto and made a part hereof regarding the Healthcare Insurance Portability and Accountability Act of 1996.

ARTICLE IV. INFORMATION ACCESS

The Provider agrees to provide the County and authorized State and/or Federal personnel access to any and all books, documents, records, charts, software or any other information relevant to performance under this Agreement, upon request. The Provider agrees to retain all of the above information for six (6) years after final payment or the termination of this Agreement, and shall make such information available to the County, State, and/or Federal personnel, and/or to any person(s) duly authorized by any of them during such period.

The County and the State reserve the right to conduct on-site evaluations of the services provided under this Agreement, and shall be afforded full access by the Provider to the grounds, buildings, books, papers, employees and recipients relating to such service provision, and may require from the officers and persons in charge thereof any information deemed necessary to such an evaluation.

All technical or other data relative to the work pertaining to this Agreement in the possession of the County or in the possession of the Provider shall be made available to the other party to this Agreement without expense to the other party.

ARTICLE V. COOPERATION

The Provider shall cooperate with representatives, agents and employees of the County and the County shall cooperate with the Provider, its representatives, agents and employees to facilitate the economic and expeditious provision of services under this Agreement.

ARITCLE VI. FAIR HEARINGS

The Provider will establish a system through which recipients may present grievances about the operation of the service program. The Provider will advise recipients of this right and will also advise applicants and recipients of their right to appeal.

The County shall notify applicants for services and recipients of care and services of their right to a fair hearing to appeal the denial, reduction or termination of a service, or failure to act upon a request for services with reasonable promptness.

The Provider, upon the request of the County, shall participate in appeals and fair hearings as witnesses when necessary for a determination of the issues.

ARTICLE VII. SCHEDULE

The Provider shall complete all work in a timely manner to protect the interests and rights of the County to the fullest extent reasonably possible. The Provider agrees to notify the

Department in writing, within three (3) days of occurrence, of any problem(s) which may threaten performance of the provisions of this Agreement, and shall submit therewith recommendations for solution(s).

ARTICLE VIII. ACCOUNTING RECORDS

Proper and full accounting records shall be maintained by the Provider, which records shall clearly identify the costs of the work performed under this Agreement. Such records shall be subject to periodic and final audit by the County and the State for a period of six (6) years following the date of final payment by the County to the Provider for the performance of the work contemplated herein.

ARTICLE IX. INDEPENDENT AUDIT

If the Provider is subject to an audit by an agency of the United States government, then a copy of such annual audit, including exit conference results, if any, shall be provided to the Albany County Department of Social Services and the Comptroller of the County of Albany within ten (10) days after receipt by Provider of the final audit and the exit conference results, if any.

If Provider is not subject to an annual audit by an agency of the United States government, but receives from Albany County Department of Social Services funds in excess of \$50,000 in its fiscal year, then Provider shall engage an independent auditor acceptable to the Albany County Department of Social Services to: 1) review the records and accounts of the Provider; 2) render an opinion as to the accuracy and sufficiency of Provider's records and accounting methods; 3) render an opinion of Provider's financial position for the fiscal year being audited and any change therein including, but not limited to, its net income or net loss. The audit report by the independent auditor shall be submitted to the Albany County Department of Social Services and the Comptroller of the County of Albany within ten (10) days of its receipt by the Provider.

ARTICLE X. FEES

In consideration of the terms and obligations of this Agreement, unless otherwise negotiated between the Department and the Provider, the County agrees to pay and the Provider agrees to accept the hourly EISEP rate set by New York State as full compensation for the Services described under this Agreement,

In the event that the New York State rate increases or decreases, the Maximum allowable rate for Personal Care will automatically increase or decrease to the new State maximum rate. Once the Provider receives notification of the final State Approved rate, a copy of the notification immediately must be submitted to the Accounting unit of the Albany County Department of Social Services in order to receive reimbursement for any services rendered. Reimbursement will reflect allowable payments for the current grant period described in the current Article XX program plan. In the event the new State approved rate decreases during the current grant period, the provider will need to revise its claims for reimbursement from the County accordingly and any amounts overpaid by the County shall be repaid to the County.

The Social Services District shall reimburse the Provider at the rate(s) set forth by the State Department of Health and approved by the State Division of the Budget. Unless otherwise stated, the rate of payment set forth shall be the total gross amount of payment; no additional

reimbursement to the Provider will be made for any subsidiary or other services supplementary or in addition to the terms herein set forth.

EISEP payment will be processed through the Department's Accounting Department, upon receipt of the completed Albany County Claim Form. Payment shall not exceed the number of authorized weekly hours.

Claims for EISEP and Title XX recipients must be submitted to the County within thirty (30) days after the last date of service within a given month or within thirty (30) days after notification of a change in rate. Claims submitted after that time period will be considered late and reimbursement will be subject to the discretion of the County. All EISEP vouchers must be accompanied by an EISEP voucher cover letter (see Exhibit 3 attached hereto and made a part hereof).

ARTICLE XI. NON-APPROPRIATIONS

Notwithstanding anything contained herein to the contrary, no default shall be deemed to occur in the event no funds or insufficient funds are appropriated and budgeted by either the County or the State, or are otherwise unavailable to the County for payment. The County will immediately notify the Provider of such occurrence and this Agreement shall terminate on the last day of the fiscal period for which appropriations were made without penalty or expense to the County of any kind whatsoever, except as to those portions herein agreed upon for which funds shall have been appropriated and budgeted.

ARTICLE XII. INDEMNIFICATION

The Provider shall defend, indemnify and save harmless the County, its employees and agents, from and against all claims, damages, losses and expenses (including, without limitation, reasonable attorney's fees) arising out of, or in consequence of, any negligent or intentional act or omission of the Provider, its employees or agents, to the extent of its or their responsibility for such claims, damages, losses and expenses.

ARTICLE XIII. INSURANCE

The Provider agrees to procure and maintain without additional expense to the County, insurance of the kinds and in the amounts provided under Schedule A attached hereto and made a part hereof. Before commencing services under this Agreement, the Provider shall furnish to the County, a certificate(s) showing that the requirements of this Article are met and the certificate(s) shall provide that the policy shall not be changed or canceled until thirty (30) days prior written notice has been given to the County, and the County of Albany is named as an additional insured.

The Provider shall provide to the County documentation and proof that automobile insurance coverage has been obtained and will continue to exist during the term of this Agreement that will hold the County harmless from any and all liability incurred for the use of a motor vehicle to transport individuals in conjunction with or for the purpose of providing the services described in this agreement or shall instead fill out, sign and execute the Automobile Insurance Waiver in Schedule B attached hereto and made a part hereof.

ARTICLE XIV. ASSIGNMENTS

The Provider specifically agrees as required by Section 109 of the New York General Municipal Law that the Provider is prohibited from assigning, transferring, conveying, subletting, or otherwise disposing of this Agreement, or of the Provider's right, title or interest therein, without the previous written consent of the County.

The Provider or its employees will provide all activities required to be performed by it under this Agreement. The Provider shall not subcontract for any portion of the services required under this Agreement without the prior written approval of the County and subject to such conditions and provisions as the County may deem necessary.

ARTICLE XV. CONFLICT OF INTEREST

The Provider hereby warrants that it has no conflict of interest with respect to the activities to be performed hereunder. If any conflict or potential conflict of interest arises in the future, the Provider shall promptly notify the County.

ARTICLE XVI. NON-DISCRIMINATION

In accordance with Article 15 of the Executive Law (also known as the Human Rights Law) and all other State and Federal statutory and constitutional non-discrimination provisions, the Provider agrees that neither it nor its subcontractors shall, by reason of race, creed, color, national origin, age, sex or disability: (a) discriminate in hiring against any person who is qualified and available to perform the work; or (b) discriminate against or intimidate any employee hired for the performance of work under this Agreement.

ARTICLE XVII. SUSPENSION AND DEBARMENT

The Provider certifies that its company/entity and any person associated therewith in the capacity of independent contractor, not-for-profit provider, for profit provider, owner, director, officer, or major stockholder (5% or more ownership):

- a. is not currently under suspension, debarment, voluntary exclusion, or determined ineligible by any federal agency;
- b. has not been suspended, debarred, voluntarily excluded or determined ineligible by any federal agency within the past three (3) years;
- c. does not have a proposed debarment pending; and
- d. has not been indicted, convicted, nor had a civil judgment rendered against it by a court of competent jurisdiction in any matter involving fraud or official misconduct within the past three (3) years.

ARTICLE XVIII. APPLICABLE LAW

This Agreement shall be governed by the laws of the State of New York and any legal actions or proceedings pertaining to this Agreement must be commenced within the courts in the County of Albany in the State of New York.

ARTICLE XIX. TERM OF AGREEMENT

The term of this Agreement shall commence on April 1, 2019 and continue in effect through March 31, 2020. It is agreed by the Provider that performance not within the scope of this executed Agreement will not be paid for by the County.

ARTICLE XX. TERMINATION OF AGREEMENT

This Agreement may be terminated at any time by either party upon written to the other party not less than thirty (30) days prior to the date upon which termination shall become effective. Such notice is to be made via registered or certified mail, return receipt requested, or hand delivered to the last known address of either party. The date of such notice shall be deemed to be the date the notice is received by either party, if delivered by registered or certified mail, or by an affidavit of the person delivering the notice to either party, if the notice is delivered by hand.

Upon the County's knowledge of a breach of this Agreement by the Provider, the County may terminate the Agreement if it determines that such a breach violated a material term of this Agreement. Notwithstanding that, the County may provide an opportunity for the Provider to cure the breach within a time set by the County and, if cure is not possible or does not occur within the time limit, immediately terminate the Agreement without penalty.

This Agreement shall be deemed terminated immediately upon the filing of a petition of bankruptcy or insolvency, by or against the Provider. Such termination shall be immediate and complete, without termination costs or further obligation by the Department to the Provider.

This Agreement shall be deemed terminated immediately should Federal and/or State funds for this Agreement become unavailable.

In the event of termination for any reason, the Provider shall not incur new obligations for the terminated portion and the Provider shall cancel as many outstanding obligations as possible.

Any violation by the Provider of any of the terms of this Agreement may result in the County's decision, in its sole discretion, to immediately terminate this Agreement.

ARTICLE XXI. REMEDY FOR BREACH

In the event of a breach by Provider, Provider shall pay to the County all direct and consequential damages caused by such breach, including, but not limited to, all sums expended by the County to procure a substitute contractor to satisfactorily complete the contract work, together with the County's own costs incurred in procuring a substitute contractor.

ARTICLE XXII. FEDERAL LOBBYING

The Federal Lobbying Act states that no Federal appropriated funds may be spent by the recipient of a Federal grant, or a sub tier contractor or sub grantee, to pay any person for influencing or attempting to influence an officer or employee of any Federal agency or a Member of Congress in connection with any of the following covered Federal actions: the awarding of a Federal contract, or the making of any Federal loan, the entering into of any cooperative agreement and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan or cooperative agreement. If any funds or other Federal appropriated funds have been or will be expended by the Provider to pay any person for influencing any Federal officer, employee or Member of Congress described above in connection with such Federal grant, the Provider agrees to make a written disclosure on the appropriate specified disclosure form.

The parties hereunto represent that they have not committed or authorized, nor will they commit or authorize, the commission of any act in violation of the Federal Lobbying Act.

ARTICLE XXIII. MACBRIDE PRINCIPLES

Provider hereby represents that said Provider is in compliance with the MacBride Principles of Fair Employment as set forth in Albany County Local Law No. [3] for 1993, in that said Provider either (a) has no business operations in Northern Ireland or (b) shall take lawful steps in good faith to conduct any business operations in Northern Ireland in accordance with the MacBride Principles, and shall permit independent monitoring of their compliance with such principles. In the event of a violation of this stipulation, the County reserves all rights to take remedial measures as authorized under section 4 of Local Law No. [3] in 1993, including, but not limited to, imposing sanctions, seeking compliance, recovering damages, declaring the Provider in default and/or seeking debarment or suspension of the Provider.

ARTICLE XXIV. IRANIAN ENERGY SECTOR DIVESTMENT

Provider hereby represents that Provider is in compliance with New York State General Municipal Law Section 103-g entitled "Iranian Energy Sector Divestment," in that Provider has not:

- (a) Provided goods or services of \$20 Million or more in the energy sector of Iran including, but not limited to, the provision of oil or liquefied natural gas tankers or products used to construct or maintain pipelines used to transport oil or liquefied natural gas for the energy sector of Iran; or
- (b) Acted as a financial institution and extended \$20 Million or more in credit to another person for forty-five (45) days or more, if that person's intent was to use the credit to provide goods or services in the energy sector in Iran.

ARTICLE XXV. LICENSES

The provider shall at all times obtain and maintain all licenses required by New York State, or other relevant regulating body, to perform the services required under this Agreement.

ARTICLE XXVI. CHANGE IN LEGAL STATUS OR DISSOLUTION

During the term of this Agreement, the Provider agrees that, in the event of its reorganization or dissolution as a business entity or change in business, the Provider shall give the County thirty (30) days written notice in advance of such event.

ARTICLE XXVII. INVALID PROVISIONS

It is further expressly understood and agreed by and between the parties hereto that in the event any covenant, condition or provision herein contained is held to be invalid by any court or competent jurisdiction, the invalidity of such covenant, condition or provision shall in no way affect any other covenant, condition or provision herein contained; provided, however, that the invalidity of any such covenant, condition or provision does not materially prejudice either County or Provider in their respective rights and obligations contained in the valid covenants, conditions or provisions in this Agreement.

ARTICLE XXV111. MODIFICATION

This Agreement may only be modified by a formal written amendment executed by the parties.

ARTICLE XXIX. ADDITIONAL ASSURANCES

The Provider agrees that no part of any submitted claim will have previously been paid by the County, State and/or other funding sources.

The Provider agrees that funds received from other sources for specific services already paid for by the County shall be reimbursed to the County.

The Provider agrees to comply with all applicable State and Federal statutes and regulations.

The Provider agrees to comply with the requirements of the Federal Lobbying Act and the Drug-Free Workplace Act of 1988 and has signed the certifications contained in Schedules C and D, which are attached hereto and made a part thereof.

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed the day and year indicated below.

Title

, 2019, before me, the undersigned, ip F. Calderone personally known to me or dence to be the individual whose name is wledged to me that he executed the same in e instrument, the individual, or the person cuted the instrument.
NOTARY PUBLIC
, 2019, before me, the undersigned, personally known to me or proved to the individual whose name is subscribed to me that s/he executed the same in her/his e instrument, the individual, or the person cuted the instrument.

SCHEDULE A

INSURANCE COVERAGE

The kinds and amounts of insurance to be provided are as follows:

- 1. **Workers' Compensation and Employers Liability Insurance**: A policy or policies providing protection for employees in the event of job related injuries.
- 2. **Automobile Liability Insurance**: A policy or policies with the limits of not less than \$500,000 for each accident because of bodily injury, sickness or disease, including death at any time, resulting there from, sustained by any person caused by accident, and arising out of the ownership, maintenance or use of any automobiles; and with the limits of \$500,000 for damage because of injury to or destruction of property, including the loss of use thereof, caused by accident and arising out of the ownership, maintenance or use of any automobiles.
- 3. **General Liability Insurance**: A policy or policies including comprehensive form, personal injury, contractual, products/completed operations, premises operations and broad form property insurance shall be furnished with limits of not less than:

Combined Single Limit
\$1,000,000
\$1,000,000
\$1,000,000

4. **Professional Liability Insurance:** A policy or policies of insurance with limits of not less than \$1,000,000. (NOTE: This type of coverage is not applicable for EISEP/Consumer Direct Program)

SCHEDULE B

AUTOMOBILE INSURANCE WAIVER STATEMENT

I,	, do hereby affirm that during the term of
Albany County's contract with	, for the
provision of	, a motor vehicle will not be used to
transport individuals in conjunction wit	h or for the purpose of providing the agreed to
services.	
Date:	By:
	Signature
	Title

SCHEDULE C

CERTIFICATION REGARDING DRUG FREE WORKPLACE REQUIREMENTS GRANTEES OTHER THAN INDIVIDUALS

This certification is required by regulations implementing Sections 5151-5160 of the Drug-free Workplace Act of 1988 (Pub. L.100-690, Title V, Subtitle D; 41 U.S.C. 701 et seq.) 7 CFR Part 3017, Subpart F, Section 3017.600 and 45 CFR Part 76, Subpart F. The January 31, 1989 regulations were amended and published as Part II of the May 25, 1990 Federal Register (Page 21681-21691).

The grantee certifies that it will provide a drug-free workplace by:

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing a drug-free awareness program to inform employees about:
 - (1) The dangers of drug abuse in the workplace;
 - (2) The grantee's policy of maintaining a drug-free workplace;
 - (3) Any available drug counseling, rehabilitation, and employee assistance program; and
 - (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace.
- (c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a), that, as a condition of employment under the grant, the employee will:
 - (1) Abide by the terms of the statement; and
 - (2) Notify the employer of any criminal drug statute conviction for a violation occurring in the workplace no later than five days after such conviction;
- (e) Notifying the agency within ten days after receiving notice under subparagraph (d) (2) from an employee or otherwise receiving actual notice of such conviction;
- (f) Taking one of the following actions, within 30 days of receiving notice under subparagraph (d) (2), with respect to the employee who is so convicted:
 - (1) Taking appropriate personnel action against such an employee, up to and including termination; or
 - (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a federal, state, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraph (a), (b), (c), (d), (e) and (f).

Organization	
Authorized Signature	
Title	Date

SCHEDULE D

Certification Regarding Lobbying Certification for Contracts, Grants, Loans and Cooperative Agreements

The undersigned certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into or any cooperative agreement, and the extension, continuation, renewal, amendment or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan or cooperative agreement, the undersigned shall complete and submit standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.
- (3) The undersigned shall require that the language of this certification be included in the award documents for all sub awards at all tiers (including subcontracts, sub grants, and contracts under grants, loans, and cooperative agreements) and that all sub recipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each failure.

Organization	
Authorized Signature	
Title	Date

Note: If Disclosure Forms are required, please contact: Mr. William Saxton, Deputy Director, Grants and Contracts Management Division, Room 341F, HHH Building, 200 Independence Avenue, SW, Washington, D.C. 20201-0001.

EXHIBIT 1

EISEP and Title XX HOME CARE SERVICES

Title XX homemaker and EISEP services shall be provided according to a plan of care devised by the County based upon an assessment of the consumer's needs and the appropriateness and cost effectiveness of services. Title XX homemaker shall be provided by the Provider under the supervision of a registered professional nurse.

The County shall be responsible for establishing the standards, policies and procedures for determining the eligibility of persons to receive services and the nature of the services to be rendered.

According to 18 NYCRR 505.14(a)(1), "Personal care services means some or total assistance with personal hygiene, dressing and feeding; and nutritional and environmental support functions."

Personal care services shall include both Level I and Level II services, including Shared Aide Level I and Level II

Level I services shall be limited to the performance of nutritional and environmental support functions, such as meal preparation, cleaning, laundry, assisting with paying bills and essential errands.

Level II services shall include all of Level I services and personal care functions, such as bathing, dressing, feeding, etc.

Shared Aide "means a method of providing personal care services under which a social services district authorizes one or more nutritional and environmental support functions or personal care functions for each personal care services recipient who resides with other personal care services recipients in a designated geographic area, such as in the same apartment building, and a personal care services provider completes the authorized functions by making short visits to each such recipient".

All services shall be rendered in a manner consistent with the requirements of the County and state regulations at 18 NYCRR Part 460, as well as any subsequent regulation and applicable Federal and State Law.

EXHIBIT 2

EISEP- CONSUMER DIRECTED PROGRAM

- 1. Although the Consumer is not a party to this agreement, the Consumer will be required to execute a separate agreement confirming his/her responsibilities as detailed below in #4.
- 2. Albany County Department of Social Services is responsible for the following:
 - a. Determine that the Consumer is a resident of the authorizing county and eligible for Consumer Directed EISEP services.
 - b. Determine, pursuant to an assessment of the person's appropriateness for the Consumer Directed EISEP program conducted by a Caseworker and/or Nurse that the Consumer is in need of home care services.
 - c. Determine that the Consumer is able and willing, independently or with the assistance of a legal guardian, a designated relative or other adult to make informed choices, understand the impact of those choices and be able to assume responsibility for the results of the choice as to the type and quality of services, including but not limited to, personal care, Home delivered meals, day care, transportation, and respite services.
 - d. The Local Social Services Department will authorize the amount of services required and will authorize the reimbursement for Consumer Directed Personal Assistance Program (CDPAP) services to the Provider as prescribed by New York State through the initial assessment and periodic reassessments.
 - e. Transfer the Consumer to other programs with more traditional agency control should the Consumer be deemed inappropriate to continue participation in Consumer Directed EISEP services.
 - f. An annual audit of the Provider to ensure required paperwork for the attendants has been completed (i.e. annual health assessment, pertinent tax forms, etc.) and is current. Staff will also review time sheets and accounting procedures. Time sheets will include date, time in and out and be signed by the consumer and the attendant.
- 3. The responsibilities of contracted providers under Consumer Directed EISEP program will include the following:
 - a. The Provider shall provide Consumer Directed In-Home services in accordance with Section 9 NYCRR 6654.15 of the EISEP regulations and other directives as may be issued by NYSOFA.
 - b. The Provider will assume the role of fiscal intermediary and act as the paymaster of record for the Consumer's In-Home Services Worker (hereafter called the "CDPA") and will provide or arrange for local assistance, quality assurance and facilitate peer support, including the establishment of an advisory committee for the purpose of program review and support. The provider will work closely with the County in all phases of the delivery of EISEP services under the Community Living Program (CLP) grant to be provided under this agreement. On behalf of employing consumers the Provider will provide administrative infrastructure and support services to allow a consumer to independently recruit, hire, employ, supervise and discharge attendants at their decision. This includes:
 - i. processing the Consumer's Personal Assistant payroll including Federal, State and local income tax and other payroll withholding requirements including FICA,

- unemployment and other benefits. Ensuring compliance with statutory benefits such as unemployment, disability and workers' compensation;
- ii. monitoring compliance of the completion of all required employment documents
- iii. monitoring compliance of the completion of the required Consumer Directed In Home Service Worker's annual health assessment
- iv. maintaining personnel records for each consumer directed personal assistant, including time sheets and other documentation needed for payroll and benefit processing and a copy of the medical documentation required pursuant to 9 NYCRR 6654.15 EISEP regulations and (d) or any successor regulation. Spouses and legally responsible individuals, such as Power of Attorney are not eligible to be an attendant for the EISEP consumer.
- v. Maintaining records for each consumer including copies of the social services district's authorization or reauthorization and other documentation of the Provider's ongoing efforts to monitor the consumer's ability to fulfill those responsibilities.
- vi. monitoring the consumers or if applicable, the consumers designated representative's continuing ability to fulfill the consumer's responsibilities under the program as outlined in the written consumer agreement and promptly notifying the Department of any circumstance that may affect the consumers, or if applicable, consumers designated representative ability to fulfill those responsibilities.
- vii Coordinating access to health facilities capable of providing the required annual worker health assessment and other health related program requirements.
- viii. Sending appropriate notification to the Department to terminate the consumer from the fiduciary intermediary agency.
- xix. Monitoring and collection of the client's monthly cost share amount and inform the County when consumers approach the monthly maximum cost share to ensure that the clients are not billed in excess of the capped amount.
- c. The Provider and the consumer shall sign a contractual agreement to fulfill the Consumer Directed EISEP program responsibilities.
- d. The Provider shall be responsible for appropriate notification to the patient of intent to transfer or terminate the patient from the fiduciary intermediary agency.
- e. The Provider will establish an ongoing advisory committee for the purpose of program review and support.
- f. The Provider will work closely with the Albany County Department of Social Services in all phases of the delivery of Consumer Directed EISEP program to be provided under this agreement.
- g. The Provider shall coordinate employee leave, health care insurance, and other benefit programs.
- h. The Provider may provide recruitment and service coverage assistance and information assistance with training, supervision, advocacy and care management.
- i. The Provider shall maintain policies and procedures which address:
 - i. develop and implement an effective budget/accounting system.
 - ii. maintain a Quality Assurance Program meeting the approval of the County
 - iii. grievance and complaint procedures
 - iv. data collection and submission of statistical reports as required by the Department and NYSOFA.

- v. use forms provided by the County, if applicable. If no County form has been issued, such may be developed by the Provider. However; the County reserves the right to approve any such forms and manuals, prior to public distribution
- vi. Any indication of fraud by the consumer or personal assistant should be brought to the attention of the County for follow up
- vii. facilitate EISEP Consumer Directed billing for County authorized hours based on the time sheets received from employing consumers.
- viii. facilitate the provisions of peer support to Consumers.
- 4. The Consumer and/or the Consumer's designated representative shall undertake the following:
 - a. Recruit, interview, hire, train, supervise, schedule and terminate the Consumer Directed In Home Services Worker.
 - b. Provide equal employment opportunities as specified in the Consumer's agreement with the Provider and the Employment/Wage Agreement which is signed by both the Consumer and the Consumer Direct In Home Services Worker.
 - c. Inform the Provider of any changes in status including, but not limited to, address, telephone number, Consumer Direct In-Home Service Workers' names, addresses, hours worked and consumer's hospitalization or other institutional admission. Inform the Albany County Department of Social Services of any change in status, including address, telephone number changes and consumer's hospitalization or other institutional admission.
 - d. Submit the required paperwork to the Provider including time sheets, annual worker health assessments, and required employment documents. Each week the time sheets need to be reviewed for accuracy by the consumer and/or the Consumer's surrogate. Time slips must include time in and out of each shift and date. By submitting the time slips, the Consumer and/or Consumer surrogate attest the Consumer Direct In-Home Services Worker has worked those hours and will be held responsible, if it has been determined fraud had been committed due to the submission of fraudulent time slips.
 - e. Arrange and schedule back up Consumer Directed In-Home Services Worker coverage for vacations, holidays, and in case of illness.
 - f. Distribute paychecks to each Consumer Direct In-Home Services Worker.
 - g. Insure that each Consumer Direct In-Home Services Worker works the hours indicated on the time sheet in accordance with the plan of care.
 - h. Meet caseworker annually for the required reassessment and/or if the situation warrants all parties meeting more frequently, as determined by Albany County DSS caseworker.
 - i. Enter into a written agreement with the Provider which acknowledges these responsibilities.
 - j. The Consumer must ensure that persons providing services within this program are at least 18 years of age or otherwise age appropriate and allowed for under New York State Department of Labor standards have a Social Security number and be capable of performing the functions required by the patient. Payment for services shall not be made to a patient's spouse. The attendant cannot be the designated representative and cannot have been convicted of elder abuse or Medicaid Fraud.
 - k. The attendant is not permitted to submit payment for any time period in which the consumer was hospitalized or institutionalized.

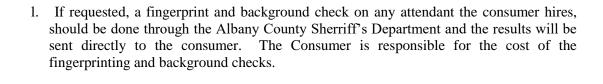


EXHIBIT 3

County of Albany

EISEP VOUCHER COVER

Claimant:			Date:	
_	(Agency Name)			
Level One	Hours	Dollars	Month of service	_
Level Two				
Level One	Hours	Dollars	Month of service	
Level Two				
			Submitted by:	
			(Signature)	

APPENDIX A

OBLIGATIONS AND ACTIVITIES OF THE CONSULTANT AS A BUSINESS ASSOCIATE PURSUANT TO 45 CFR SECTION 164.504

The parties to the Agreement hereby agree to comply with the following provisions to ensure their compliance with the requirements of the Privacy Rule and the Health Insurance Portability and Accountability Act of 1996.

Pursuant to the terms of the Agreement, and in accordance with the requirements of 45 CFR Sections 160 and 164, the Provider herein shall be considered a "Business Associate." The following terms are hereby incorporated in this AGREEMENT and shall be binding upon the parties hereto:

A. **DEFINITIONS**

- 1. <u>"Business Associate"</u> under the terms of this Agreement, the term "Business Associate" shall mean Accent Health Care.
- 2. <u>"Covered Entity"</u> for purposes of this Agreement, the term "Covered Entity" shall mean the County and/or the Department.
- 3. <u>"Individual"</u> under the terms of this Agreement, the term "Individual" shall have the same meaning as the term "individual" in 45 CFR Section 160.103, and shall include a person who qualifies as a personal representative in accordance with 45 CFR Section 164.502(g).
- 4. <u>"Privacy Rule"</u> shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 CFR Part 160 and Part 164, Subparts A and E.
- 5. <u>"Protected Health Information"</u> shall have the same meaning as the term "protected health information" in 45 CFR Section 160.103, limited to the information created, received, maintained or transmitted by the Business Associate from or on behalf of the Covered Entity.
- 6. <u>"Required by Law"</u> shall have the same meaning as the term "required by law" in 45 CFR Section 164.103.
- 7. <u>"Secretary"</u> shall mean the Secretary of the Department of Health and Human Services or his/her Designee.
- 8. <u>"Subcontractor"</u> shall have the same meaning as the term "subcontractor" in 45 CFR Section 160.103.

B. OBLIGATIONS AND ACTIVITIES OF THE BUSINESS ASSOCIATE

- 1. Pursuant to the terms of the Agreement, the Business Associate agrees to not use or disclose Protected Health Information other than as permitted or required by the Agreement, or as required by law.
- 2. The Business Associate agrees to use appropriate safeguards to prevent the use or disclosure of electronic Protected Health Information other than as provided for by this Agreement in accordance with the requirements of 45 CFR Section 164.314(a)(2)(i).
- 3. Pursuant to the terms of the Agreement and as more particularly described in the INDEMNIFICATION provisions of the Agreement, the Business Associate hereby agrees, and shall be required to mitigate, to the extent practicable, any harmful effect that is known to the Business Associate of a use or disclosure of

- Protected Health Information by the Business Associate which is in violation of the requirements of the Agreement.
- 4. The Business Associate shall immediately report to the Covered Entity any use or disclosure of unsecured Protected Health Information not provided for by the Agreement, of which it shall become aware in accordance with the provisions of 45 CFR Section 164.410.
- 5. The Business Associate agrees to ensure that any agent, including a subcontractor, that creates, receives, maintains or transmits Protected Health Information on behalf of the Business Associate agrees to the same restrictions and conditions that apply through this Agreement to the Business Associate with respect to such information pursuant to 45 CFR Section 164.502(e)(1)(ii) by entering into a contract or other arrangement in accordance with the requirements of 45 CFR Section 164.314.
- 6. Business Associate agrees to provide access, at the request of the Covered Entity, to Protected Health Information in a Designated Record Set, to the Covered Entity or as directed by the Covered Entity, to an Individual, in order to meet the requirements under 45 CFR Section 164.524.
- 7. Business Associate agrees to make any necessary amendments to Protected Health Information in a Designated Record Set that the Covered Entity directs or agrees pursuant to 45 CFR Section 164.526, at the request of Covered Entity or an Individual, in a timely manner.
- 8. Business Associate agrees to make its internal practices, books, and records, including policies and procedures relating to the use and disclosure of Protected Health Information received from, or created or received by the Business Associate on behalf of the Covered Entity, available to the Secretary for purposes of the Secretary determining the Covered Entity's compliance with the Privacy Rule.
- 9. Business Associate agrees to document such disclosures of Protected Health Information and information related to such disclosures as would be required for Covered Entity to respond to a request by an Individual for an accounting of disclosures of Protected Health Information in accordance with the requirements of 45 CFR Section 164.528.
- 10. Business Associate agrees to provide to the Covered Entity or an Individual, upon request, information which may be collected by the Business Associate during the term of this Agreement, for purposes of permitting the Covered Entity to respond to a request by an Individual for an accounting of disclosures of Protected Health Information, in accordance with the provisions of 45 CFR Section 164.528.
- 11. To the extent that the Business Associate is to carry out an obligation of the Covered Entity as a term of this Agreement, Business Associate agrees to comply with the requirements of the Privacy Rule under 45 CFR Section 164.504 that apply to the Covered Entity in the performance of such obligation.

C. PERMITTED USES AND DISCLOSURE

1. General Uses and Disclosure - Except as otherwise limited in this Agreement, the Business Associate may use or disclose Protected Health Information to perform the functions, activities, or services as defined in this Agreement, provided that such use or disclosure would not violate the Privacy Rule if said disclosure were done by the Covered Entity, or the minimum necessary policies and procedures

- of the Covered Entity, as well as the applicable provisions of the New York State Social Service and/or Mental Hygiene Law.
- 2. Specific Uses and Disclosure Except as otherwise limited in this Agreement, the Business Associate may disclose Protected Health Information for the proper management and administration of the services to be provided by the Business Associate in this Agreement, provided that disclosures are Required by Law, or the Business Associate obtains reasonable assurances from the person to whom the information is disclosed that it will remain confidential and used or further disclosed only as Required by Law, or for the purposes for which it was disclosed to the person, and the person notifies the Business Associate of any instances of which it is aware that the confidentiality of the information has been breached.
- 3. Except as otherwise limited in this Agreement, the Business Associate may use Protected Health Information to provide information required to the Covered Entity as permitted by 45 CFR Section 164.504 (e)(2)(i)(B).
- 4. Except as otherwise limited in this Agreement, the Business Associate may use Protected Health Information to carry out the legal responsibilities of the Business Associate.
- 5. The Business Associate may use Protected Health Information to report violations of law to appropriate Federal and State authorities, consistent with 45 CFR Section 164.502 (j)(1).
- 6. Nothing within this section shall be construed as to inhibit the disclosure of information as may be required by the New York State Social Service and/or Mental Hygiene Law, Sections 33.13 or 33.16, or other provisions, as may be Required by Law.

D. OBLIGATIONS OF COVERED ENTITY WITH REGARD TO PRIVACY PRACTICE AND RESTRICTIONS

- 1. The Covered Entity shall notify the Business Associate of any limitations in its notice of privacy practices in accordance with 45 CFR Section 164.520, to the extent that such limitation may affect the Business Associate's use or disclosure of Protected Health Information.
- 2. The Covered Entity shall notify the Business Associate of any changes in, or revocation of, permission by the Individual to use or disclose Protected Health Information, to the extent that such changes may affect the Business Associate's use or disclosure of Protected Health Information.
- 3. The Covered Entity shall notify the Business Associate of any restriction to the use or disclosure of Protected Health Information that the Covered Entity has agreed to in accordance with 45 CFR Section 164.522, to the extent that such restriction may affect the Business Associate's use or disclosure of Protected Health Information.

E. PERMISSIBLE REQUESTS BY COVERED ENTITY

The Covered Entity shall not request the Business Associate to use or disclose Protected Health Information in any manner that would not be permissible under the Privacy Rule if done by the Covered Entity.

F. COVERED ENTITY'S RESPONSIBILITIES UPON TERMINATION

- 1. The term of this Agreement shall be April 1, 2018 March 31, 2019. Upon termination of this Agreement, the Covered Entity shall take such necessary precautions to ensure the confidentiality of the Protected Health Information, in accordance with the provisions of 45 CFR Section 164.
- 2. Termination for Cause In the event that the Covered Entity becomes aware of a material breach by the Business Associate of the terms of this Appendix, the Covered Entity shall have the right, at its sole discretion, to proceed as follows:
 - (a) Provide an opportunity to the Business Associate to cure the breach, and end the violation within ten (10) business days. If the Business Associate does not cure the breach and end the violation within ten (10) business days, the Covered Entity shall have the right to immediately terminate the agreement; or,
 - (b) Immediately terminate the agreement if the Business Associate has breached a material term of this Appendix, and cure is not possible; or
 - (c) If neither termination of the agreement nor cure is feasible, the Covered Entity shall report the violation to the Secretary.

G. EFFECT OF TERMINATION

- 1. Upon termination of the Agreement, the Business Associate shall take all necessary precautions and extend the protections of this Agreement to all Protected Health Information, as if the Agreement were still in force and effect.
- 2. At the end of all audit and other relevant periods, as more particularly described in the RECORDS provisions of the Agreement, the Business Associate shall, if feasible, return or destroy all Protected Health Information received from or created or received by the Business Associate on behalf of the Covered Entity that the Business Associate still maintains in any form.

H. MISCELLANEOUS

- 1. **Regulatory References** A reference in this Agreement to a section in the Privacy Rule or in the Social Service and/or Mental Hygiene Law means the section as in effect or as amended.
- 2. <u>Amendment</u> The parties agree to take such action as is necessary to amend this Agreement from time to time as is necessary for the Covered Entity to comply with the requirements of the Privacy Rule and the Health Insurance Portability and Accountability Act of 1996.
- 3. <u>Survival</u> The respective rights and obligations of the Business Associate with regard to this Appendix shall survive the termination of this Agreement.
- 4. <u>Interpretation</u> Any ambiguity in this Agreement shall be resolved to permit the Covered Entity to comply with the Privacy Rule.
- 5. <u>Incorporation in the Agreement</u> The terms of this Appendix "A" are hereby incorporated into the Agreement between the parties hereto.