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November 15, 2024

Honorable Joanne Cunningham, Chairwoman
Albany County Legislature
112 State Street, Room 710
Albany, New York 12207

Dear Chairwoman Cunningham,

As the coordinator for Albany County's Enterprise Resource Planning (ERP) Management Committee, the Division of Information Services is requesting authorization to enter into a contract with Tyler Technologies for the migration of our ERP application to the cloud. This is a three-year contract (1/1/2025-12/31/2027), for a total of \$2,225,764.00 (\$681,468 in Y1, \$772,148 in Y2, and \$772,148 in Y3). This project is being funded by a combination of American Rescue Plan Act (15%) and County funds (85%). A combination of ARPA grants awarded to the Department of Human Resources (Resolutions 23-667 and 23-668), Department of Audit & Control (Resolution 23-670), and the Division of Information Services (Resolution 24-637) make up the federally funded portion of this project.

The migration will improve application accessibility and scalability, reduce maintenance needs, enhance security, and ensure greater resiliency in disaster recovery. This project positions Albany County to have better integration options with other cloud services and applications, which can streamline Departments' workflows and business processes (e.g., making it easier for residents to pay delinquent tax bills or apply for permits, or for employees to access their records). Additionally, this project will enhance existing functionalities by adding employee self service capabilities, adding recruiting modules, and adding content management functionality which will improve data classification, as well as financial and employee document management. After this project is implemented, Albany County will be more resilient to business interruptions and will have added applications to Human Resource's portfolio which will create internal efficiencies and improve employee satisfaction with onboarding processes.

Sincerely,

Patrick Alderson

Patrick Alderson
Chief Information Officer

cc: Hon. Dennis A. Feeney, Majority Leader
Hon. Frank A. Mauriello, Minority Leader
Rebekah Kennedy, Majority Counsel

Arnis Zilgme, Minority Counsel