

---

March 31, 2020

To whom it may concern,

National Business Technologies (NBT) based in Albany, NY, with offices in Glens Falls, Malta, Plattsburgh and Kingston, NY as well as Burlington, VT is an authorized dealer in good standing with Kyocera Document Solutions, Inc.

Under the terms of our Kyocera Document Solutions dealer agreement, NBT is authorized to sell and service the full line of Kyocera multi-functional products, Printers, Wide Format, Facsimile, and Software Solutions. They also have complete access to Kyocera Parts and Supplies for Kyocera devices.

NBT has technicians that have successfully completed Kyocera's required service training for both hardware and software solutions. In this training, technicians are required to become experts in the repair and maintenance of each machine that National provides. In addition, NBT must carry sufficient parts and supplies to maintain the fleet of units they have in the field.

As and Authorized Dealer, NBT can utilize All of the Kyocera Document Solution resources including, Kyocera Service Hotline, National Fleet Services and Kyocera onsite Technical support.

If there are any further questions, please feel free to contact me.

Regards,

James W. Robinson

Area Sales Manager

Northeast Region

Kyocera Document Solutions America, Inc.

James.Robinson@da.Kyocera.com