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January 5, 2022

Hon. Andrew Joyce, Chairman
Legislative Clerk's Office
112 State St., Room 710
Albany, NY 12207

Dear Chairman Joyce,

The Department of Social Services respectfully requests legislative approval for the following:

Authorization is requested to amend an agreement with Nanonation to extend our contract with the company so we may fully implement SNAP self-service Kiosks. Work is still needed by Albany County Division of Information Services and NYS Information Technology Systems to interface Albany County technology with NYS systems so that documents may be properly uploaded to their system.

We are requesting to extend the contract end date one additional year until 2/28/23 due to the technological challenges faced in establishing the required connectivity to New York State Imaging Enterprise Document Repository (IEDR) System and the Local SOS Welfare Management System (WMS) Data Server. The one kiosk located at DSS is tentatively scheduled for implementation in early 2022. The deployment of the three community based kiosks will be delayed to later in 2022 due to the additional technological connectivity challenges with the County and NYS data systems.

We will continue to work with NYS Office of Temporary Disability Assistance and NYS Information Technology Services as well as the provider to work through the technological challenges so we can deploy and implement the kiosks during the extended contract period. Nanonation was the sole respondent to RFP 2019-100R

Sincerely,

Michele G. McClave
Commissioner

cc: Dennis A. Feeney, Majority Leader
Frank A. Mauriello, Minority Leader
Rebekah Kennedy, Majority Counsel
Minority Counsel