WEST ORDER FORM-ProFlex for WestlawPRO, Software and Practice Solutions Subscribers 610 Opperman Drive, P.O. Boy 6483

610 Opperman Drive, P.O. Box 64833 St. Paul, MN 55164-1803

Tel: 651/687-8000



Check West account sta	tus below as applic	<u>eable:</u> Rep Nam	e & Number Burton, L	<u>inda (U000</u>	3027)		
New (NACI F	orm attached)	Existing with Increa	se Credit Limit (N	IACI Form attached	l)		
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Automatic Renewal Term for Non-Government Subscribers Only. Your subscription will automatically renew at the end of the Minimum Term. Each Automatic Renewal Term will be 12 months in length ("Automatic Renewal Term") and include a 7% price increase unless we notify you of a different rate at least 90 days before each Automatic Renewal Term begins. You are also responsible for all Excluded Charges. Excluded Charges may change after at least 30 days written or online notice. Either of us may cancel in writing at least 60 days before an Automatic Renewal Term starts. Send your notice of cancellation to Customer Service, 610 Opperman Drive, P.O. Box 64833, Eagan MN 55123-1803. If you elect to terminate any of your ProFlex Products and/or locations, the Total Monthly Charges will not be adjusted.

Send your notice of cancellation to Customer Service, 610 Opperman Drive, P.O. Box 64833, Eagan, MN 55123-1803

The ProFlex Addendum/Attachment includes a list of your ProFlex Products, billing allocation method, and applicable locations you elected. Additional attachments include the list of your personnel to whom passwords are to be issued and other data applicable to your order. For concurrent Patron Access subscribers at multiple locations, the concurrent access will be limited by the quantity of Patron Access users by location, as identified on the ProFlex Addendum/Attachment.

	Banded Products Subscriptions	
full-time-equivalent students. Ou	of attorneys (partners, shareholders, associates, contract or staff attorneys, of corr pricing for banded products is made in reliance upon your certification. If we learn that the right to increase your charges as applicable.	unsel, and the like), corporate users, personnel or t the actual number is greater or increases at any
	Internal (Corporate Use Only BND
Technical Contact for V	Vestlaw Patron Access	
Technical Contact Name	(please print):	
Telephone:		
E-Mail Address:		
Current Account #:		
Patron Access: IP Addres		
	One IP Address per terminal. Additional pages may be attached if needed.	
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Renewal Term Monthly Charges I charges for accessing Westlaw da online notice.	begin at the end of your Minimum Term or current Renewal Term. You are also responsib ta or Practice Solutions services that are not included in your subscription. Excluded Ch	le for all Excluded Charges. Excluded Charges are arges may change after at least 30 days written or
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	Online/CD-ROM Products to be Lapsed	
Full Svc #	Online/CD-ROM Products	Account #/Location

	Westlaw Roaming	
If you access Westlaw reg Westlaw regulated data. W	ulated data, you receive roaming access by default. Roaming access permits users located outside your designated II to may block roaming access at our option. You may choose to block roaming access by initialing below.	P address range to access

Miscellaneous	

- 1. Charges, Payments & Taxes. You agree to pay all charges in full within 30 days of the date of invoice. You are responsible for any applicable sales, use, value added tax (VAT), etc. unless you are tax exempt. If you are a non-government subscriber and fail to pay your invoiced charges, you are responsible for collection costs including attorneys' fees.
- 2. Settling a Disputed Balance. Payments marked "paid in full", or with any other restrictive language, will not operate as an accord and satisfaction without our prior written approval. We reserve our right to collect any remaining amount due to us on your account. Partial payments intended to settle an outstanding balance in full must be sent to: Customer Service, 610 Opperman Drive, P.O. Box 64833, Eagan, MN 55123-1803, along with a written explanation of the disagreement or dispute. This address is different from the address you use to make account payments.
- 3. Credit Verification. If you are applying for credit as an individual, we may request a consumer credit report to determine your creditworthiness. If we obtain a consumer credit report, you may request the name, address and telephone number of the agency that supplied the credit report. If you are applying for credit on behalf of a business, we may request a current business financial statement from you to consider your request.
- 4. Excluded Charges. If you access Westlaw data or Practice Solutions services that are not included in your subscription you will be charged our then current rate. Excluded Charges will be invoiced and due with your next payment. For your reference, the current Excluded Charges schedules are located at http://static.legalsolutions.thomsonreuters.com/static/agreement/schedule-a-westlaw.pdf and http://legalsolutions.com/schedule-a-concourse-case-notebook-hosted. Excluded Charges may change after at least 30 days written or online notice.
- 5. Auto Charge Credit Card/Electronic Funds Transfer Election Payment Terms. You may authorize us to automatically charge a credit card or debit and electronic fund transfer to pay charges due. Contact Customer Service at 1-800-328-4880 for authorization procedures. If you are authorizing, as part of this order, or have already authorized us to bill a credit card or debit card or make electronic fund transfer for West subscriptions on an ongoing basis, no further action is needed.
- 6. Returns and Refunds. You may return a print or CD-ROM product to us within 45 days of the original shipment date if you are not completely satisfied. Assured Print Pricing, Library Savings Plan, West Complete, Library Maintenance Agreements, ePack, WestPack, Westlaw, CLEAR, Monitor Suite, ProView eBook, Software, West LegalEdcenter, Practice Solutions, TREWS, Peer Monitor and Data Privacy Advisor charges are not refundable. Please see http://static.legalsolutions.thomsonreuters.com/static/returns-refunds.pdf or contact Customer Service at 1-800-328-4880 for additional details regarding our policies on returns and refunds.
- 7. Transportation Charges. Print and CD-ROM Products are shipped F.O.B. origin. Transportation charges will be added for expedited shipments made at your request and for international product delivery. Expedited shipments and international product shipments will be charged at our then current carrier rate.
- 8. Applicable Law. If you are a state or local governmental entity, your state's law will apply and any claim may be brought in the state or federal courts located in your state. If you are a non-governmental entity, this Order Form will be interpreted under Minnesota state law and any claim by one of us may be brought in the state or federal courts in Minnesota. If you are a United States Federal Government subscriber, United States federal law will apply and any claim may be brought in any federal court.
- 9. Thomson Reuters General Terms and Conditions, apply to all products ordered, except print and is located at <u>legalsolutions.com/ThomsonReuters-General-Terms-Conditions.pdf</u>. In the event of a conflict between the Thomson Reuters General Terms and Conditions and this Order Form, the terms of this Order Form control. This Order Form is subject to our approval.
- 10. **Product Specific Terms.** The following products have specific terms which are incorporated by reference and made part of this Order Form if they apply to your order. They can be found at <u>legalsolutions.com/ThomsonReuters-General-Terms-Conditions-PST.pdf</u>. If the product is not part of your order, the product specific terms do not apply. If there is a conflict between product specific terms and the Order Form, the product specific terms control.
 - Campus Research
 - CD-ROM
 - Contract Express
 - Hosted Practice Solutions

Initial to block roaming access

- ProView eBooks
- Time and Billing
- West km software
- West LegalEdcenter
- Westlaw
- Westlaw Doc & Form Builder
- Westlaw Paralegal
- Westlaw Patron Access
- Westlaw Public Records

ACKNOWLEDGMENT I warrant that I am authorized to accept these terms and condition	ons on behalf of Subs	criber.		•		
Printed Name						
Title			•			
Date						
Signature X						
For Credit Card Transactions only:	Visa	Master Card	Am Ex			
Card#	Expir. Date	Total Ar	nt, to Charge for th	is Order		
Subscription charges for this order will be billed to your West a	ccount unless automa	atic credit card or electr	onic funds transfers	have been separately	authorized	

7/1/2020

West/CLEAR PROFLEX Attachment



Locations

Account #	Name	Address	City, State Zip	Allocation
1000681530***	ALBANY COUNTY ATTORNEY COUNTY OFFICE BLDG	112 STATE ST RM 600	ALBANY, New York 12207	32.5000
1000559056	ALBANY COUNTY PUBLIC DEFENDER	60 S PEARL ST STE 4	ALBANY, NY 12207	25.5000
1000681524	ALBANY COUNTY DISTRICT ATTORNEY ALBANY COUNTY JUDICIAL CTR		ALBANY, NY 12207	42.0000

^{***} denotes primary location

West PROFLEX Products and Components

Service Number	Product Name	Quantity	User Type
42074924	Drafting Assistant	5	Per Seat
41988413	Gov - West LegalEdCenter	90	Attorney
41933475	Gvt - Litigation	90	Attorney
42077755	Gvt - Analytical	90	Attorney
42510228	Gvt - National Core	90	Attorney

Total Monthly Charge: \$9,900.00

Lapsed Online/CD by Location

Account #	Service Number	Product Name	
1000681530	40757482	WL WEST PROFLEX BANDED	
1000681524	40988734	Government Select Level 1 States 9-11 points (WestlawNext™)	
1003912741	40988638	WN Custom Pro	

Billing Method

Decentralized Billing by Customer Defined Allocation

Each participating account location with the subscriber firm/organization will receive a monthly invoice and usage report. Each location identified per the West PROFLEX Addendum will be invoiced based on a percentage allocation of the monthly rate assigned per the allocation indicated below.

Condon, Eugenia

From:

Racette, Keri (Government) < Keri.Racette@thomsonreuters.com>

Sent:

Thursday, September 10, 2020 1:08 PM

To:

Condon, Eugenia; Orth, Heather; Simpson, Bethany

Cc:

Guillotte, Yvonne (Government)

Subject:

RE: Albany County Westlaw Agreement

Hi Eugenia,

Yes, happy to provide that information. Each department will receive their own bills as you do today. The breakdown as per the allocation on the top of page 4 in the agreement is:

- Albany County Attorney: \$3,217.50/mo.
- Albany County PD: \$2,524.50/mo.
- Albany County DA: \$4,158.00/mo.

Thank you!

Keri

From: Condon, Eugenia < Eugenia. Condon@albanycountyny.gov>

Sent: Thursday, September 10, 2020 1:02 PM

To: Racette, Keri (Government) < Keri.Racette@thomsonreuters.com >; Orth, Heather

<Heather.Orth@albanycountyny.gov>; Simpson, Bethany <Bethany.Simpson@albanycountyny.gov>

Cc: Guillotte, Yvonne (Government) < Yvonne.Guillotte@thomsonreuters.com>

Subject: RE: Albany County Westlaw Agreement

Thank you. Could I please ask for a break down per department so we know what each unit would be billed? Currently the PD and County Attorney receive their own monthly bills. The DA would be looking for their own bills as well. I think Heather is looking for her cost.

From: Racette, Keri (Government) < Keri.Racette@thomsonreuters.com>

Sent: Thursday, September 10, 2020 12:57 PM

To: Condon, Eugenia < Eugenia. Condon@albanycountyny.gov >; Orth, Heather < Heather. Orth@albanycountyny.gov >;

Simpson, Bethany < Bethany.Simpson@albanycountyny.gov>

Cc: Guillotte, Yvonne (Government) < <u>Yvonne.Guillotte@thomsonreuters.com</u>>

Subject: Albany County Westlaw Agreement

Good afternoon Eugenia, Heather and Bethany,

Thank you for your patience as we worked through the details of the county-wide contract with all offices.

Attached please find a new agreement - a couple of important notes:

- This agreement incorporates the DA into the existing County Attorney/PD agreement. The DA's two current accounts are combined into one in this agreement.
- This agreement accounts for 5 additional DA users not included under the current contract, for a total of 40 DA attorney users (and 90 county-wide attorney users total).
- This agreement offers the DA access to all of the terrific upgraded content in the county agreement including
 the Westlaw Edge platform and much more robust content offerings including National Core (50 state + federal
 primary law), full Analytical (secondary sources) and litigation materials, along with access to our CLE service,

West Legal Ed Center! We are certain that the users in the DA's office will be thrilled with the tremendous enhancement in content!

Please let us know if you have any questions. Thank you! Best, Keri

Keri (Vanderwarker) Racette, Esq.

Account Manager, State and Local Government (Upstate NY)

Thomson Reuters the answer company

(518) 478-3392 keri.racette@thomsonreuters.com

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